

LBE Computers and the Internet - Programme 3

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Characters: Beatrice (teenaged girl), John (teenaged boy), Internet (internet voice), expert (a male voice from the studio)

Clips (English) to be overvoiced: Mark Sewe (19 year old boy in the internet café), Elizabeth Maina (lady at the internet café`s reception)

Additional voices: 1 speaker for in- and outro

Music – [Full up for 0:10 then fade under Intro]

Intro:

Hello and welcome to Deutsche Welle Radio’s Learning By Ear series on Computers and the Internet. In this, the third part, we’ll be introducing you to the Internet. What exactly is it and how does it work?

Package 3.1

SFX_Science_Fiction_Music

1. Internet: John, Beatrice, Welcome to the Internet!.

2. John: I have always thought you’re a bit like space:
Impossible to really comprehend, unimaginably
big.

3. Internet: You're right. I am. If I had a body I would have to buy new clothes everyday because I am growing so fast!!

Fade out SFX_Science_Fiction_Music

4. Beatrice: So who, or perhaps I should say what are you?

5. Internet: First of all, think of me as a worldwide series of interconnected computer networks along which data can be transmitted.

6. John: Are you the same as the World Wide Web?

SFX_Buzzer [as you would hear on a game show for 'wrong answer']

7. Internet: No. No, no, no. That is the mistake everyone makes. The World Wide Web and I are not one and the same.

8. Beatrice: Oh. Well, now I am a really confused before we even begin.

SFX_Sci_Fi_Computer_Sounds

9. Internet: Let me explain. As I said I am essentially a massive collection of computer networks.

- 10. John:** But how are you linked? By cables?
- 11. Internet:** Well, certainly that is how I started out, yes.
But as technology moves forward the need for physical cables is disappearing. Today we also use Satellite.
- 12. Beatrice:** So, the World Wide Web, is what exactly?
- 13. Internet:** The web, as I tend to call it, is a collection of documents and other resources that are interconnected.
- 14. John:** So is the web the only thing we find on the internet?
- 15. Internet:** No, John. The Web is just one of the services I make available. There are others, like electronic mail- email. You've heard of email...?
- 16. Beatrice:** Like hotmail and yahoo-mail...
- 17. Internet:** Precisely.
- 18. John:** So how big is the Web? Do we know just how many documents, images, music tracks, videos and so on are stored on the Web?

Fade in SFX_Sci_Fi_Music_2

- 19. Internet:** The fact is that we don't know how much is stored on the Web. But the number of documents and so on is in the tens of billions...
- 20. John:** That's impressive...but how do you access a website?
- 21. Internet:** They are all linked by names which we call hyperlinks...
- 22. John/Beatrice:** Hyperlinks??
- 23. Internet:** They are the addresses that allow your computer to find the computer where the information is stored. **SFX_Typing** Like www.dw-world.de, the Deutsche Welle site.
- 24. John:** So what do we need to get started?
- 25. Internet:** Well, first of all you need software to access me.
- 26. Beatrice:** Is that what a web-browser is, like Internet Explorer and Firefox?
- 27. Internet:** Precisely. A web-browser provides access to web pages and allows users to navigate from

one page to another via the hyperlinks that we spoke about earlier.

28. Beatrice: And where do you get a browser from?

29. Internet: If your computer doesn't have one automatically installed then you can download one. But to do that you will need an Internet Service Provider or short ISP, that is often a phone or telecommunication company.

30. Beatrice: So we have an ISP, we have a web browser installed on our computer. Are we ready to hook up to you surf the web?

31. Internet: Yes you are!

32. John: But if there are so many web pages out there, how do you find the one you want?

33. Internet: If you don't already know the website address then you can do a search using what we call a 'search engine'. Like Google and Yahoo. These work by searching for keywords in the name.

34. Beatrice: So at the push of a few letters you can find out about anything?

35. Internet: That’s right. Have a go. Here we are on the
www.google.com. What do you want to look
for?

36. John: How about Bayern Munich?

37. Internet: Alright...type in the name...

SFX_Typing_Bayern_Munich

38. Internet: Hit search...

SFX_Single_Click

39. Internet: Wait...here you are. Google has found more
than 26 million relevant hits...and top of the list
is the club’s own website.

40. John: Incredible!

Outro: That’s it for now. If you want to know how to
tell a good internet café from a bad one, listen
to the next episode of this Learning by Ear
series on Computers and the Internet.

Music

Package 3.2

Music – Full up for 0:10 then fade under Intro_3.2

Intro 3.2

Welcome back to Deutsche Welle Radio's Learning By Ear series on Computers and the Internet. Earlier we learnt about what exactly the Internet is, how it works and how it differs from the World Wide Web. The internet is a massive resource literally at our finger tips. Many of us rely on internet cafés to access the Internet – but what exactly makes a good Internet café?

SFX_Ambie_EasySurf

Clip: 3.2_Sewe_EasySurf_1

My name is Mark Sewe. I am 19 years old. We're at the EasySurf cyber café in YaYa centre.

1.Beatrice: Mark says he is a regular here at the EasySurf Internet café in the Kenyan capital, Nairobi. So I ask him what he uses the internet for each day?

SFX_EasySurf_Typing

Clip: 3.2_Sewe_EasySurf_2

My brother lives in the Ukraine. So I like talking to him. You know it is a cold world out there so sometimes I like talking to him, giving him moral support. I like mailing my friends, then there are these interactive chat-

rooms.. So the internet can really re-unite you with your friends, give you vital information, download software...

2. Beatrice: Nairobi is one of Sub-Saharan Africa's most developed cities and is home to more than three million people. But even in big African Cities like that not all internet cafés have the latest and fastest technology. So for people like Mark who rely on internet cafés to get online, finding the right café is important!

Clip: 3.2_Sewe_EasySurf_3

I particularly like this café because it has state of the art computers, and they are really fast and they can download information at a very fast rate and I really like that. Most of the cafes don't have good computers, they are slow, they are very old

3. Beatrice: Looking around this cyber café it is clearly not only popular with Mark. There are about 20 computers and nearly all are being used. Customers are also able to bring their own laptops. Not all cyber cafés have a fast connection. Mark cautions people against using such places...

Clip: Sewe_EasySurf_4

It is very frustrating. You can take so long downloading a single page and you can waste so much money because you are charged by the minute when you come to cyber cafes.

4. Beatrice: So, a good connection speed is crucial to surfing the internet free of frustrations. Don't be shy to ask at a café how good their connection is. There are hundreds of internet cafés across Nairobi so I'm wondering what services EasySurf to set itself above its competitors. Elizabeth Maina, who is sitting behind the reception desk today says that among their most popular facilities are their so-called 'chat' programmes...

Clip: 3.2_Maina_Easysurf_2

Well, you can use any messenger, you can use skype. Most of the time we recommend you to use your own laptop but you can also use our machines which are very fast. At the same time if you want to use Yahoo messenger you can use it on the mail together so that when you are chatting you can check your mails at the same time. For the Chinese they can use the one they call QQ...

SFX: Beep sound (should always be used to introduce the expert, like somebody answering in a quiz show)

5. Expert: Let me jump in here, Beatrice, and explain what Skype is. It's a programme to make telephone calls via the Internet. To use skype you will need a headset with microphone.

X-fade into SFX_Ambie_EasySurf_1 + SFX_Easysurf_Typing

9. Beatrice: That was our expert, thanks for that. Mark has a few more extras he uses on a regular basis and which a good internet café should have ...

Clip: 3.2_Sewe_EasySurf_6

I think the equipment we really need is the webcam, speakers, headphones because nowadays on the internet you can find audio and video and if the cyber cafes do not have access to such equipment you end up missing out even if the computers can have access to such things.

Outro

That's it for this programme on what to look for when you go to an internet café. Here's a quick recap: a fast connection, on computers in good condition at a reasonable price. All cyber cafés should have printers and scanners although they will charge extra to use these. And the best cafés should provide equipment like headsets for chat programmes.

If you want to hear how Beatrice and John will delve into the world of e-mails, join us at the next part.

Remember: if you want to listen to the programme again, or tell friends about it, then go to www.dw-world.de/lbe. Goodbye